Annex 2.

CRANS MONTANA SKI SCHOOL GENERAL TERMS AND CONDITIONS

Scope of Application
These General Terms and Conditions of Sale apply to all transactions and contracts concluded between CMFB SA - Crans Montana Ski School and the customer (both private person and Company/Partner).

Prices
All prices are quoted in Swiss francs. Unless otherwise specified, the costs shown refer only to the professional service, not including ski passes, fast lane, equipment or any lunches.

Payment methods
Bank transfer, credit card or Paybylink.
The reservation will only be confirmed upon receipt of payment.

Crans Montana Ski School scope of activity
CMFB SA operates a snow sports school (Crans Montana ski School), which mainly provides ski and snowboard lessons to adults (up to 80 years old) and children (starting to 4 years old) of all levels by means of private and group lessons and events or incentives upon request. The main location of the activities is Crans Montana, however it is possible to organize daily transfers to other ski resorts by paying the required supplements.

Booking
You can book by e-mail to cransmontana@gr-mountain.com indicating all the necessary data.
The request is not valid as a reservation but must be confirmed by the Ski School based on availability.
The Ski School takes into consideration all the customer's requests despite this and by force majeure there may be the need to change the reservation (schedule or choice of the ski instructor), in this case, you will be promptly informed.
The office is open from 8 am to 5 pm.

Cancellation policy
No fees or penalties for cancellations made within 5 days before the start of the activity.
From 5 to 2 days before the start of the activity, the penalty is 50% of the total cost of the ski lessons.
For cancellations made less than 48 hours (2days) before the start of the activity the penalty is 100% (full cost of ski lessons).
For multi-day bookings, the start of the activity is understood to be the first day of the booking.

Liability
Crans Montana ski school accepts no liability for accidents during the lessons given by his ski instructors, especially if caused by third parties. The ski school and its instructors shall not be liable for any damages or injuries unless negligence, lack of skill, or recklessness on the part of the ski instructor is proven. It is the responsibility of the client to take out appropriate personal insurance. It is your responsibility to inform your customers during the booking process.

Europ Assistance Swiss
CMA offers insurance service through Europ Assistance Swiss at a cost of chf 6.- per day per person (chf 98.- per season or chf 104.- per year), this insurance can only be activated if you also have a valid daily, multi-day or seasonal ski pass. We recommend purchasing the ski pass and directly adding the insurance for the required days.
The coverage includes reimbursement for ski lessons, ski passes, rental equipment, rescue costs on the slopes, ambulance and helicopter transport costs, medical expenses, provision of a driver and legal fees, as per their policy, which is provided with the purchase of the insurance. The ski school is in no way responsible for this service (the contract is between the customer and Europ Assistance Insurance).

Injury, accidents or others
In the event of injury or illness the lessons not attended will be moved or cancelled only with a valid medical certificate. For facilities ***total*** *closure, ski lessons may be moved or will be refunded (with Europ Assistance Swiss insurance or your personal insurance). Ski lessons missed for reasons not attributable to us cannot be refunded or moved.*
The Ski School is not responsible for clients' delays, for that reason it is not possible to make up for lost time.

Personal data protection
In accordance with the law and regulation, Crans Montana Ski School processes customers' personal data only for purposes related to the organization and delivery of ski lessons.

Problems concerning allergies, intolerances or the psycho-physical sphere of the students
It is always good use to inform the secretariat and the ski instructor about any problems which concerns the above mentioned.

USEFUL INFORMATIONS

What are the ski lesson times and how long do they last?
We provide ski lessons from 9 a.m. to 5 p.m., sport hours last 55 minutes.

Is it possible to book ski lessons starting from 10am?
It is only possible in low season or if you book and pay the full day option.

Where are the meeting points?
As per your request.

What is the minimum booking?
Minimum booking is 2 hours.

Is a helmet mandatory?
Helmet is compulsory for minors and recommended for everyone.

Do we provide ski pass, ski equipment or shuttle?
No, it is your responsibility to take care of what you need.

Is liability insurance included?
No, insurance is not included, we recommend advising your customers to purchase it along with their ski pass or to have their own civil liability insurance.

What is the fast lane service?
The fast lane is an optional additional service that allows you to skip the queue at the facilities.
To be able to purchase the fast lane it is necessary to have a valid day or multi-day ski pass.
All our ski instructors have the fast lane.

In which languages are the ski lessons provided?
Subject to availability our ski instructors speak French, English, Italian, German, Russian, Spanish, Portuguese.